

Interview guide for the Bachelor of Science Pediatrics and Child Health (BSc PCH) graduates in Malawi



Study Title: Graduates of the Bachelor of Science in Paediatric and Child Health at their workplaces: evaluation of a national training program for non-physician clinicians in Malawi.

It is a cross-sectional study to examine the contribution of the trained BSc PCH COs at their health facilities to the care of children in Malawi.

Interview ID:	
Graduation year:	
District:	Region:
Date:	
Start time:	End time:

Greetings and Introduction

The objectives of the study are:

1. to understand the perception of the BSc PCH COs about their contribution to child health care at their workplace
2. to explore the view of the stakeholders about the contributions of the COs to the child health care at their workplace
3. to identify enabling and limiting factors BSc PCH COs face when providing services for the children at their health facilities

How long are you working in this health facility after your graduation?

What do you think, what is your contribution to improving the quality of child health care in your facility? How? Can you explain, please?

- Evidence-based care and management according to WHO guidelines
- The health information system ensures the collection, analysis, and use of data to ensure early, appropriate action to improve the care of every child
- Every child with condition(s) that cannot be treated effectively with the available resources receives an appropriate, timely referral, with seamless continuity of care

- Communication with children and their families is effective, with meaningful participation, and responds to their needs and preferences
- Child's rights are respected, protected, and fulfilled at all times during care, without discrimination
- All children and their families are provided with educational, emotional, and psychosocial support that is sensitive to their needs and strengthens their capability
- For every child, competent, motivated, empathic staff are consistently available to provide routine care and management of common childhood illnesses
- The health facility has an appropriate, child-friendly physical environment, with adequate water, sanitation, waste management, energy supply, medicines, medical supplies, and equipment for routine care and management of common childhood illnesses.

How does the BSc PHC training help you to deliver quality child health care at your facility?

Can you explain, please?

- Increased knowledge and skill
- Self-confidence to manage patients
- The holistic approach of disease management
- Communication, network, and timely referral
- Motivation to work
- Leadership quality
- Research skills

What do you think, what are the factors that are helping or enabling you to deliver quality health care at your health facility?

- Good communication with colleagues, referral hospitals
- A supportive environment in the health facility (colleagues, resources – human, medicine, medical supplies, equipment, etc.)
- Self-motivation and confidence
- Leadership quality
- Research skills
- Mentoring

What do you think, what are the factors that are limiting you to deliver quality health care at your health facility?

- Lack of supporting environment (lack of resources- human medicine, medical supplies, equipment, etc.)
- Lack of support or mentoring
- Referring options
- Self-confidence

- Lack of motivation
What do you think, what could be done to improve the situation?
Closing Remarks Is there anything else you would like to add or share? Thank you for your time and contribution.